BETTY JEAN COWAN

Updated January 2012

EDUCATIONAL BACKGROUND:

| Diploma, Physical & Occupational Therapy from the University of Toronto | 1973 |
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| PROFESSIONAL DEVELOPMENT: | |
| Diploma, Clinical Administration, Ontario Hospital Association 5 of 9 credits completed | |
| Management in the Nineties, Ryerson College | 1993 |
| Ontario Society of Occupational Therapists Visioning Conference | 2003 |
| Personal Information and Personal Electronic Data Access Ontario Federation of Colleges | 2003 |
| Low Speed Accident Reconstruction and Biomechanics Canadian Society of Medical Evaluators | 2003 |
| Occupational Therapy Practice in Ontario's Changing Auto Sector Ontario Society of Occupational Therapists | 2003 |
| Upper Extremity Pain and Dysfunction: A Practical Approach to the Diagnosis and Management of Common and Sometimes Overlooked Conditions Canadian Society of Medical Evaluators | 2004 |
| Auto Sector Update - Pending Regulation Changes and the Impact on Occupational Therapy Ontario Society of Occupational Therapists | 2006 |
| College of Occupational Therapists, Ontario Education Session | 2006 |
| Human Injury in Automobile Collision: Understanding the Basic Mechanisms in Order to Produce Credible IME Reports | 2009 |
| Canadian Society of Medical Evaluations | ∠009 |

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| Attendant Care: From Paper to Practice Ontario Society of Occupational Therapists | 2009 |
| Progressive Goal Attainment Program: 12 hour workshop University Centre for Research on Pain and Disability, McGill University | 2009 |
| Mild Traumatic Brain Injury: Challenges and Controversies in Diagnosis Toronto Rehab | 2010 |
| The New Rules - Writing Reports and Being Qualified as an Expert at Trial Stacey L. Stevens, LLB, Thomson Rogers | 2010 |
| Cognitive Testing, Green's Word Memory Test Dr. Paul Green, Neuropsychologist, Calgary, Alberta | 2010 |
| New Directions in the Changing World of Auto Insurance: New SABS, New Rules of Civil Procedure, Renewed HCAI by OSOT | 2010 |
| OSOT Auto Insurance Sector Workshop: Ots Coming Together Through Change | 2011 |

Regular presentations and in-services at Karen Rucas & Associates meetings, including: up-dates on legislative changes, Attendant Care assessments in the hospital setting by D. MacDonald, Thomson Rogers, etc.

PROFESSIONAL ASSOCIATIONS:

College of Occupational Therapists of Ontario

Ontario Association of Occupational Therapists

License # G9300943

10034

WORK HISTORY:

Cowan, Betty

KAREN RUCAS & ASSOCIATES

January 2003 to present

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Occupational Therapist

Skills and Responsibilities:

• Assessment and treatment of client's with soft tissue injuries, complex orthopaedic injuries, neurological injuries and conditions, chronic pain, chronic fatigue syndrome and acquired brain injuries.

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• Perform in-home functional assessments and Insurer Examinations related to attendant care, housekeeping, caregiving and transportation needs.

- Case management services for client's with complex injuries.
- Workstation assessments; ergonomic assessments; Job Site Analysis.
- Provide treatment including education, functional restoration programs and returnto-work programs including the Progressive Goal Attainment Program (PGAPTM).
- Prepare and maintain detailed medico-legal reports.

ORTHOPAEDIC & ARTHRITIC HOSPITAL

February 1990 to June 2002

Manager, Occupational Therapy, Chiropody & Orthotics

Over the years this job evolved from Supervisor, Occupational Therapy to a managerial position with the addition of two complementary services. The Orthopaedic & Arthritic Hospital became a part of Sunnybrook & Women's College Health Sciences Centre.

Skills & Responsibilities:

- Advanced occupational therapy clinical skills including: Functional Abilities Evaluations; Physical Demands Analysis; Job Site Analysis; Disability and Residual Earning Capacity DAC assessments; evaluation of clients with soft tissue injuries and complex orthopaedic injuries; and development of treatment programs to facilitate function, expedite safe and early return to work/full function for complex clients with multiple orthopaedic injuries, spinal injuries and mild head injuries
- Program development skills regarding the development and establishment of the Community Clinic (treatment) and the Regional Evaluation Centre and DAC programs for Disability, Multi-Disciplinary and Residual Earning Capacity
- Demonstrate excellence in verbal and written communication through negotiation and facilitation with employees, clients and customers; conflict management; conducting case management meetings for complex cases and Residual Earning Capacity DAC assessments; writing complex, medico-legal reports following evaluations; and, writing quality management reports and written responses to Request for Proposals for various stakeholders
- Demonstrate expert decision making skills

MOUNT SINAI HOSPITAL

1984 - 1990

Senior Occupational Therapist on Outpatient Orthopaedics and Inpatient Medical Service (including orthopaedic, neurology, cardiology, oncology and general medicine services)

- Provide occupational therapy assessment and treatment services to clients with:
 - orthopaedic injuries (including soft tissue injuries, repetitive stress injuries, traumatic injuries [fractures, amputations, re-attachment of upper extremities])

- injured worker rehabilitation to facilitate speedy, safe return to work
- neurological conditions (including peripheral nerve injuries, cerebral vascular accident, multiple sclerosis, acquired brain injuries)
- cardiac conditions and general medical illnesses, including cancer

COMMUNITY OCCUPATIONAL THERAPY ASSOCIATION

1978 - 1983

Community Occupational Therapist

• Perform in-home functional assessment and treatment to maximize client's functional performance and ensure their safety in the home with client's suffering from orthopaedic, neurological, cardiac and psychiatric conditions

MOUNT SINAI HOSPITAL

1975 - 1978

Staff Occupational Therapist

- Provide occupational therapy assessment and treatment services to clients with orthopaedic, rheumatological, neurological, cardiac and medical conditions
- Develop and implement an occupational therapy cardiac program for clients post myocardial infarction

ORTHOPAEDIC & ARTHRITIC HOSPITAL

1973 - 1975

Staff Occupational Therapist

• Provide occupational therapy assessment and treatment services to clients following orthopaedic surgery (including joint replacement, spinal fusion, and peripheral nerve repairs) and to clients with rheumatic conditions

PARTICIPATION IN EDUCATION PROGRAMS:

UNIVERSITY OF TORONTO, FACULTY OF MEDICINE DIVISION OF OCCUPATIONAL THERAPY

Guest Lecturer 1980 - 1989

Cardiology - application of anatomy, physiology to OT IV students

Demonstrator 1991

Musculoskeletal Evaluation with OT II students

PROFESSIONAL PARTICIPATION:

ONTARIO SOCIETY OF OCCUPATIONAL THERAPISTS

Member of Negotiation Team with Insurers to establish Auto Insurance Professional Fees for Occupational Therapy

1995

Vice President, Professional Issues - portfolio included Human Resources Planning; Occupational Therapy in the School System; Workers' Compensation; Auto Insurance;

Salary Survey; and, Primary Care

1993-1996

This role included the development of a manual and workshop on the Bill 59 for OSOT.

ASSOCIATION OF DESIGNATED ASSESSMENT CENTRES

Board Member, representing occupational therapist involved in performing Designated Assessment Centre assessments.

Complete until January 2012.